

## USE OF THE TWEC DIGITAL BUSINESS SPECIALIST (DBS) SERVICE

This agreement is in place between 'The Wildy Empowered Collective' and yourself. In this agreement when we refer to "we" "us" or other pronouns we are referring to The Wildly Empowered Collective team.

When we refer to 'DBS' we are referring to the Digital Business Specialists, who provide the service of sales calls for members of the TWEC team.

By executing this 'Use of the Digital Business Specialist' (hereinafter referred to as 'The Agreement'), you agree to the following:

### 1. ACCEPTANCE AND LIABILITY

You understand that the Digital Business Specialist Services and TWEC do not guarantee any income outcomes or are liable for the closure of any sales. You understand that your decision to enter into The Agreement is at your own risk with no guarantee on return on investment.

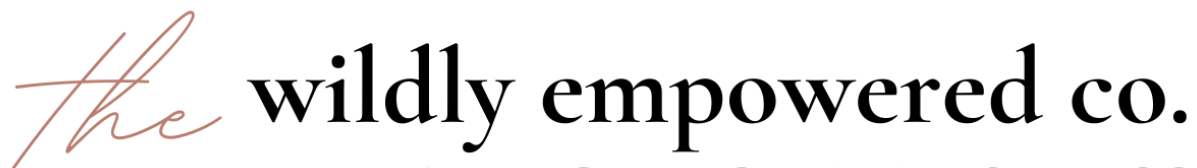
TWEC takes no responsibility for revenue generated or not generated from closing of sales.

Furthermore, you agree to not hold TWEC liable for any loss of income, outcome of call (as outlined below) or otherwise hold responsible for anything outside of the responsibilities of the DBS outlined below.

### 2. THE SERVICE

#### DBS SERVICE:

- Complete the Discovery Call with your New Team Member (Client) using the TWEC Call Script



- Look at the Client's needs, goals, and desired outcomes
- Help the client understand the TWEC community, coaching and support offered, basic product information and Enagic commission structure
- Explain the different Enagic options and work with the Client to conclude if Enagic is a right fit for them based on their situation.
- Go through Finance Options specific to their local region / country
- Follow Up Call (if required)
- Work with the Client to help secure Finance
- The DBS, will keep you (sponsor) and the prospect up to date with the process via a 3 way chat, before, during and after. (Either in Facebook messenger or platform or DBS choice).

### 3. PAYMENT

Payment required from you, for the services outlined in section 2 is as follows:

#### DBS SERVICE:

For a DBS service \$40USD per discovery call (including follow up call, if required) is payable.

This amount will be invoiced to you directly from the DBS after the call and this is to be paid within seven days from the invoice, regardless of whether the lead follows through and joins Enagic or not. The completed sale fee (see below) is on top of the base fee it will be payable at the point of the paperwork being submitted to Enagic. Once the paperwork has been submitted, the DBS will invoice you to pay the completed sale fee within 30 days.

You agree to cc in the DBS to the email that is sent to Enagic submitting forms.

**Total**



### **Completed Sale**

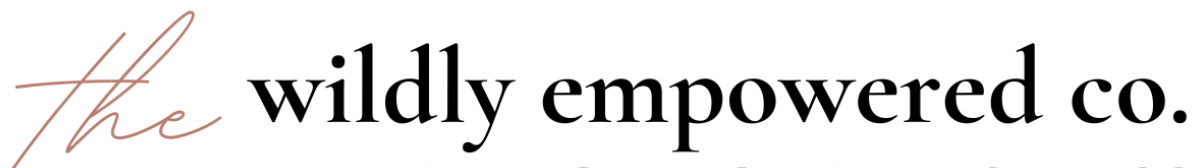
K8 / SD501	\$50
Trifecta with K8, Anespa & Ukon	\$120
Trifecta with 3 x machines	\$150
Quad with 3 x machines and 1 Ukon	\$210
Quad with 4 x machines	\$250

**If an e-payment is the preferred method to order, it will still be the fee of \$50 for any machine and processed as any other order paid in full.**

### **4. CLIENTS REFUNDS ENAGIC PRODUCTS AFTER ORDER HAS BEEN PROCESSED**

If the client refunds their Enagic products the following is applicable:

- If the client returns their Enagic products within the 30 Day return period (as per Enagic Return Policy) and the sponsor has NOT paid the DBS commission invoice, the invoice is not payable and will be marked null and void.
- If the client returns their Enagic products within the 30 Day return period (as per Enagic Return Policy) and the sponsor has paid the Discovery Call invoice, the amount paid will be marked as credit towards the Sponsor's next DBS call.
- If the client returns their Enagic products outside the 30 Day return period, the Discovery Call invoice is payable.



## 5. YOUR RESPONSIBILITIES

Use of the DBS Services requires you agree to the following responsibilities (if you do not agree to the following do not check that you agree with this agreement or proceed with accessing the DBS Services).

- Checking what Date & Time your Client has booked for their DBS Call by messaging them and asking
- Starting a three way chat (you, lead and DBS) on Facebook messenger to introduce the lead to the DBS
- Checking any messages the DBS has made before and after the call
- Paperwork for the sale is submitted by YOU the sponsor. This is if any enquiries via the office can communicate directly to you, and not third party of DBS. If you require help with the paperwork, please ask your upline OR Joanna our TWEC administrative who can fill forms and send to sponsor and new team member to sign, for a \$7 USD fee.
- You agree to CC in the DBS to the email that is sent to Enagic, submitting the final sales forms to be processed (or have Joanna / your upline do this).

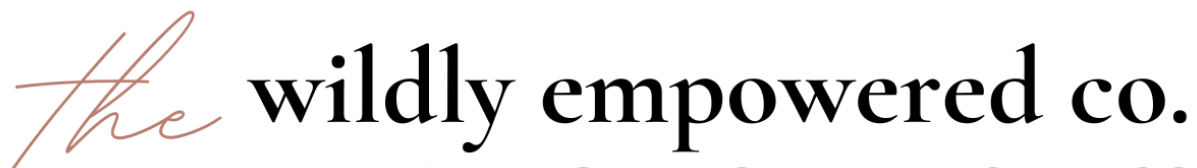
You MUST CONFIRM that your:

1. Enagic ID & Rank is accurate
2. Sponsor Name is correct (Company OR Personal)
3. Provide Final Signature

**\*\*IMPORTANT NOTE:** for those with multiple Enagic ID's, make sure the Enagic ID being used is the business you are building (ie. 4A Ukon business)

- Pay Discovery Call Completed Sale Fee Invoice

When you submit the forms to the relevant Enagic office, it is important to copy the DBS into the email, so they can send the invoice from that date.



You understand that this is your business and take full self-leadership and responsibility in the space, adhering to the above to ensure the DBS can provide the level of service they are committed to for you, your business and your potential new team member.

## 6. CLIENT DIDN'T PURCHASE DURING INITIAL SALES PROCESS WITH DBS

If the client does not get started during initial sales process with the DBS the following is applicable:

- If the client returns and is ready to get started with Enagic within 40 Days from the initial call, as long as the DBS has consistent follow up, the call goes back to the DBS. Commission structure payable.
- If a client returns outside 40 Days from initial call DBS commission structure is not payable, unless the DBS closes the sale.

For best results refer the client back to the DBS Service to help close the deal, where full payment would be payable and integrity is upheld within the TWEC team to honour and respect the work the DBS has done to contribute to the client joining the business.

## 7. CANCELLATION OF CALLS

The minimum notice period for any cancellation of calls assigned to the DBS is 48 hours.

Calls that are canceled with 48 hours notice will receive no penalty to you as the sponsor.

If your new member needs to reschedule their call they can do so with at least 12 hours notice, however all cancellations MUST BE made with a minimum of 48 hours notice to avoid the fee of \$40 USD being made payable.

## 8. TERMINATION AND SUSPENSION

TWEC reserves the right to cease or suspend your use of the DBS Services at any time at our sole discretion.

Failure to comply with the payment terms above (with three warnings) will result in immediate termination of your use of the DBS Services with any outstanding payments still payable .



Inappropriate or misuse of this service including but not limited to:

1. Disrespecting the DBS
2. Not complying with the payment terms
3. Not upholding your responsibilities outlined in this agreement

Will result in cessation or suspension of your use of the DBS Service.

Please write your name, sign and date to indicate you agree with the above terms of this agreement.

**Full Name**

**Signature**

**Date**